



**TEFT – Testing Experience
and Functional Tools**

Colorado's Personal Health Record (PHR)

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Introduction to CORHIO and the Colorado Personal Health Record (PHR)

About CORHIO

CORHIO is an independent, nonprofit organization improving healthcare for all Coloradans through health information technology. CORHIO manages one of the country's largest and most successful HIE networks, provides advisory services that help healthcare professionals effectively use technology and improve care delivery, and supplies health plans and accountable care organizations (ACOs) with valuable data that enhance analytics and population health programs.

HIE Improves Healthcare Quality

- Improves healthcare providers' ability to administer timely and effective patient care with more accurate, up-to-date patient information at the point-of-care
- Saves valuable time and even lives in emergency situations, giving medical professionals information they need at their fingertips

HIE Reduces Costs

- Lowers the number of duplicate tests performed on patients, lowering costs and improving patient satisfaction
- Reduces administrative costs including those associated with printing, faxing, mailing and overall management of patient medical records

CORHIO By the Numbers



61

Hospitals Connected
(11 more underway)



4,400+

Providers Connected
(9,900+ total users)



4,000,000+

Patients in the
Community Health Record

What is a Personal Health Record (PHR)?

A personal health record (PHR) is an electronic application used by clients to maintain and manage their health information in a private, secure, and confidential environment.

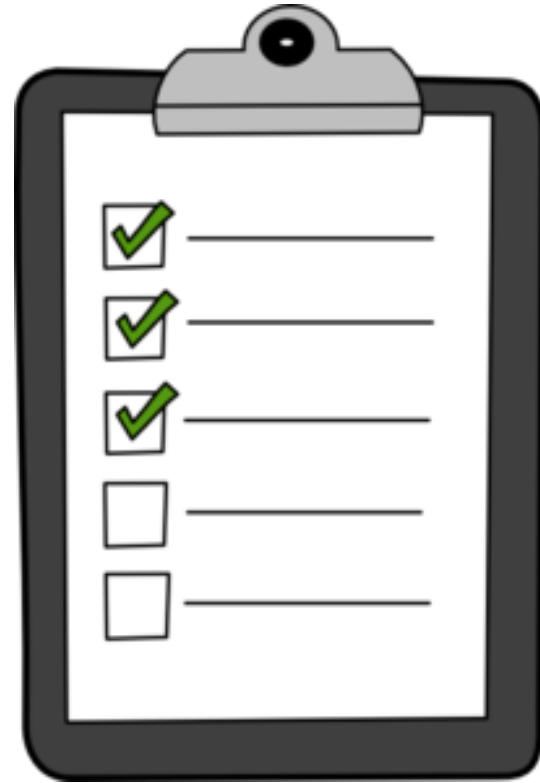
Personal Health Records:

- Are Managed by the Client
- Include information from a variety of sources including Health Care Providers and clients themselves.
- Can help clients securely and confidentially store and monitor health information.
- Are separate from, and do not replace, the legal record of any health care provider.
- Are different from portals because they are not tied to one doctor or group of doctors.



Health Information included in the Colorado PHR: Client Demographics

- Client Name and Medicaid ID
- Client Address
- Client Phone Number
- Client Date of Birth
- Client Gender

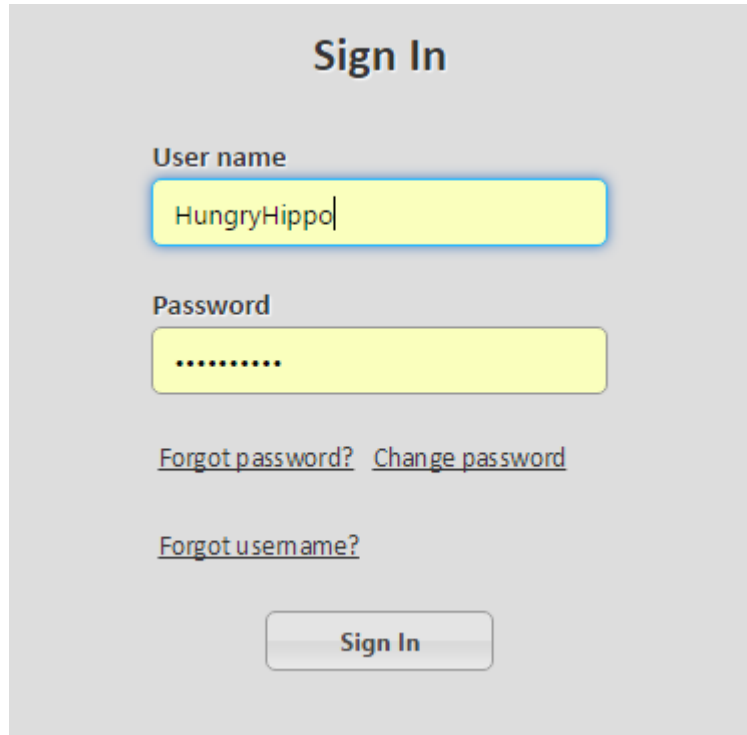


Health Information included in the Colorado PHR: Clinical & Non-Clinical Data

- Patient's Provider Name
- Patient Admit Date
- Patient Discharge Date
- Patient Encounter Location
- Attending Provider Name
- Current ULTC100 Assessment
- Current Client Service Plan

How Does the Client Access the PHR?

Sign In Page



The screenshot shows a 'Sign In' page with a light gray background. At the top, the text 'Sign In' is centered. Below it, there are two input fields: 'User name' and 'Password'. The 'User name' field contains the text 'HungryHippo'. Below the 'Password' field, there are two links: 'Forgot password?' and 'Change password'. Below these links, there is another link: 'Forgot username?'. At the bottom, there is a 'Sign In' button.

Client must have access to a smart phone/tablet/computer. (Could be via a friend/family member/proxy)

Client must have access to the internet.

Client must have a email address, or be willing to create one with help for the purposes of this pilot.

What Does the PHR Look Like?

Username and Password Recovery Screens

Username Recovery

Email:

[Return to Sign In](#)

Password recovery process

User Name:

Email:

[Return to Sign In](#)

What Does the PHR Look Like?

Home Screen


The screenshot displays the Colorado Patient Portal interface. At the top, the header includes the "Colorado Patient Portal" logo and the user name "HungryHippo" with a dropdown arrow and the text "(On behalf of: Hippo, Hungry)". Below the header is a dark navigation bar with icons for Menu, Home, Messages, Events, and Search. The main content area is titled "Home" and features a user profile card for "Hungry Hippo". The profile card includes a placeholder for a profile picture, the name "Hungry Hippo", and a link to "View Full Profile". Below the name, the user's contact information is listed: "MY ADDRESS" (44 dr. City, CO, 14678), "MY PHONE" ((111) 111-2222), and "MY EMAIL ADDRESS" (different@gmail.com). Below the profile card is a section titled "SERVICE INFORMATION" which displays "MY PRIMARY CARE DOCTOR" (Dr. Doolittle4), "UNITS OF SERVICE APPROVED" (100), and "UNITS OF SERVICE REMAINING" (89). On the right side of the page, there is a sidebar with the heading "I would like to..." followed by a list of links: "View my Profile", "View my Hospital Visits", "View my Messages", "View my Events", "View my Attachments", and "Manage my Preferences". Below this list is a section titled "Help & Support" with links for "Submit Feedback" and "FAQ".

Colorado Patient Portal

HungryHippo (On behalf of: Hippo, Hungry)

Menu Home Messages Events Search

Home

 **Hungry Hippo** [View Full Profile](#)

MY ADDRESS
44 dr.
City, CO, 14678

MY PHONE
(111) 111-2222

MY EMAIL ADDRESS
different@gmail.com

SERVICE INFORMATION

MY PRIMARY CARE DOCTOR
Dr. Doolittle4

UNITS OF SERVICE APPROVED
100

UNITS OF SERVICE REMAINING
89

I would like to...


- [View my Profile](#)
- [View my Hospital Visits](#)
- [View my Messages](#)
- [View my Events](#)
- [View my Attachments](#)
- [Manage my Preferences](#)


Help & Support


- [Submit Feedback](#)
- [FAQ](#)


What Does the PHR Look Like?


Encounter Information


Menu


Home


Messages


Events


Search

My Encounters

Filter all columns:

ENCOUNTERS

I would like to...

-  Go Home
-  View my Profile
-  View my Messages
-  View my Events
-  View my Attachments
-  Manage my Preferences

Help & Support

-  Submit Feedback
-  FAQ

What Does the PHR Look Like?

Service Information and Most Recent Hospital Visit Information

SERVICE INFORMATION

MY PRIMARY CARE DOCTOR

Dr. Doolittle4

UNITS OF SERVICE APPROVED

100

UNITS OF SERVICE REMAINING

89

MOST RECENT HOSPITAL VISIT

[View all Hospital Visits](#)

Location	Care Provider	Admit Date	Discharge Date
Hospital3	Dr. Dre	06/07/2015	07/07/2015

[View my Attachments](#)

[Manage my Preferences](#)

Help & Support

[Submit Feedback](#)

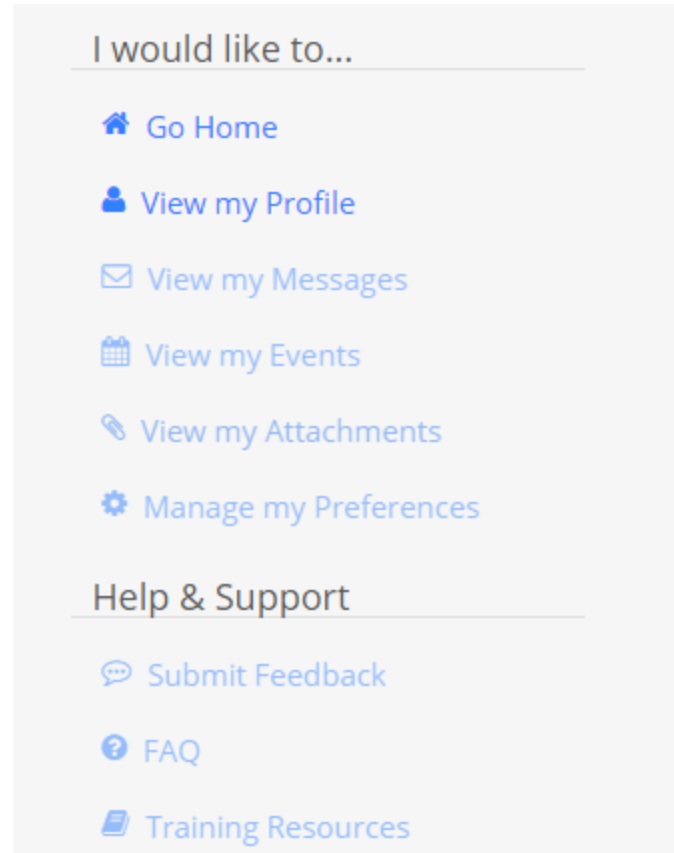
[FAQ](#)

[Training Resources](#)

[LTSS Help Desk](#)

What Does the PHR Look Like?

Navigation Bar



Next Steps in the PHR Arena of TEFT

- CORHIO/HCPF work with SEPs/Care Managers to identify 50 Clients that want to participate in this initial pilot phase of the PHR.
- Have Clients answer Survey Questions and sign Consent to participate in remainder of TEFT – through March 2018.
- Monthly Go To Meetings with Clients to show them the PHR and get their feedback on development.



Question & Discussion



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